



July 10, 2018

Dear Visiting Team,

This letter is accompanied by a report of the responses received from Diné College's student body through a survey conducted by the Higher Learning Commission in April 2018. The survey was intended to give all students an opportunity to participate in the accreditation process. Their responses may help you identify possible questions for your meetings with faculty, staff and students during your visit.

HLC staff has removed any identifying information of faculty, staff and students with the exception of the institution's chief executive officer.

A copy of the results is also being sent to the institution's chief executive officer and accreditation liaison officer. Per HLC policy, prior to the visit the institution may provide the evaluation team and HLC additional information or other data in response to the student survey.

If you have any questions or comments regarding the student survey report, please contact the institution's staff liaison, Steph Brzuzy.

Sincerely,

Higher Learning Commission

CC: Dr. Charles Roessel, President
Dr. Geraldine Garrity, ALO

Higher Learning Commission Student Survey Results

Diné College
(N=98)

Please rate your level of agreement with the following statements. If the statement does not apply to you, please mark the "Not Applicable" button.

Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Mean	Total
The communication I received from the school about the overall enrollment process was clear	13	6	16	31	30	3.61	96
I received clear information as to how much my education would cost	16	7	8	32	33	3.61	96
A school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	15	11	16	20	24	3.31	86
The school worked with me to identify an academic program that met my goals	14	10	17	24	29	3.47	94
An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	18	4	10	28	35	3.61	95
An academic advisor was available to help me with questions about my course of study	17	5	5	29	39	3.72	95
I was placed at the appropriate course level that matched my academic preparation	14	6	10	29	35	3.69	94
I am satisfied with the progress I am making toward completing my degree	15	2	8	28	43	3.85	96
Course content is appropriately challenging for my program of study	11	2	11	33	37	3.88	94
Courses required to complete my degree are available when I need to take them	23	8	17	22	27	3.23	97
Faculty who teach provide helpful instruction	11	3	11	31	38	3.87	94
Faculty are available when I need help	10	8	16	30	31	3.67	95
Faculty who teach are knowledgeable about their subject areas	12	0	12	25	43	3.95	92
When I have non-academic questions, I can reach someone who can help me in a timely way	16	5	22	27	23	3.39	93
Overall, I am satisfied with my experience at the school	13	4	8	28	40	3.84	93

Please use the space below to provide your comments. Be sure not to include identifying information for yourself or individuals at your school.

The chemistry room does not have proper ventilation. The renovation of the science rooms were never completed. Poor construction. The NHC building is falling apart. No safety measures of buildings are conducted. The elevators have no certificate of inspection. Administrative staff are rude. Maintenance and Custodians do not properly maintain any of the buildings. Advisors do not know what they are doing, most students take classes they don't need. Lack of proper catalog is also to blame. Students should have an idea of their degree from a semester breakdown per degree. Instructors receive no help from administration. Governmental affair director did not monitor grants, poor renovations. School should not be certified until issues fixed.

The staff need to be available for students, response to email in a timely manner and provide intimidate attention. All of the Instructor's should utilize the Warrior Web to post assignments, cancelling of class, updated grades and progress we are making in the courses.

TC Dine College yes updated the campus needed a extreme makeover alright sincerely: Freshmen only student

I'm sorry to say but I'm beginning to despise going to school at Dine College, Tsaile, Az. Everything is not good, even NTU was alot better, there is a big huge difference. Even the college president, Monty Roewel is so rude and disrespectful, he doesnt even say hello to students. He just had a ugly mean look on his face when I got onto elevator with him, I said ya'at'eeh but he just looked at me. What the heck!!!!

I feel I'm being discriminated, by my own people. I feel super sad. [PROFESSOR], my advisor conned me in to signing a contract, that allows people to stalk me down and invade my personal privacy. I feel she is taking advantage of some of the students and abusing her authority, and over stepping boundries. She has knowledge of my disagreement of continuing the stocking program. they are taking advantage of my information and making my life a living hell.

I think it would be beneficial if Dine College would offer online Math courses for those of us who can't make it to a campus and work full time, I have asked the chair numerous times if online math classes would be available and still nothing,

Dine college is actually and surprisingly a very good college, The things that are taught are very helpful and informative. It is very good because the cost is excellent and inexpensive and it is very excellent.

Advisor needs more training on the Consortium Agreement between schools and Financial aid

Good school, close to home, but the lack of communication and availability to students are lacking. I would suggest having on site advisor, rather than advisor or division chairs at different sites. This causes students to get advisement through email rather than face to face. The lack of communication causes faculty and staff to go against a student when a problem arises. Blaming the student rather than helping. So I would suggest better advisement and assistant when needed at the main campus and not having the students go from one building to the next.

I enjoyed my experience and cultural wisdom I have obtained at the college and only wish there were more Navajo instructors for the science department.

Dine College (dc) is highly efficient in its educational mission, it however has room to improve. This is not a complaint, but a sharing of my observations. DC has quality educators, but as a tribal college greater lengths should be taken to provide a cultural experience. This means language, ceremony, and classroom educational experience. The language program in particular should be far more extensive. It seems to the case that it is not valued by current administration, which is demonstrated in the meager language requirements of each degree program. As a final

note, the student voices are not heard. The students are here to learn and part of that is learning to make an impact on the community. Increased involvement should be prioritized.

poor communication practice throughout the school, Native American faculty members are rude, academic advisors do not assist with question and often refer you to another advisor, school website is often not updated, notices for events are always sent out a day before the event due to this I have missed out on many events that I find interest in, required courses for degree checklist are not available every semester, instructors do not fully explain materials.

I would appreciate it if calls could be answered immediately, leaving a message doesn't help especially when the student (me) is making inquiries or in most cases need an immediate answer. In some cases, the messages that I left, I never received a call back. Please make improvements in this area. Thank you.

I received by Associates here and I was extremely happy the welcomed the B.S od Public Health. It's very affordable and closer to home.

Attending Dine College is affordable. I'm able to attend college full-time, attain scholarships, work part-time, gain experience in my field, and afford the living cost in the area, all the while taking care of my family. If more younger people understood this, especially those who have families at a young age, they will enjoy attending Dine College. The land, the curriculum based on thinking, planning, living and assurance, and the opportunities provide the foundation for a student to succeed in the Dine way and Western way. At this critical time in life while I'm advancing toward my career, Dine College is giving me the cultural identity and cultural experience I've never had before- which is needed to ensure I succeed in this life.

The [...] instructor of Tuba City' Dine College campus is very rude and appears to be incompetent. I have heard MANY complaints of her course and teaching, this is VERY VERY discouraging for myself to attempt to learn my own language. Get [PROFESSOR] in check!

The college needs to find someone to teach CIS courses. The teacher now works with a different department.

I am very excited to be a student attending Dine College. The staff and peer tutors have been very helpful and supportive. I appreciate the cultural teachings and positive learning workshops that are offered by Dine College.

I think there needs to be some more knowledgeable academic advisors that know what they are doing and are there for the students.

I don't understand why the advisor's allowed on their own blackboard to assist them if we cannot get with the instructor online. I have had no help to get from my advisor to get more help with classes.

I would strongly recommend Dine College to anyone. This college does have Bachelor Degree program.

The secretaries don't always have answers for non academic related questions. It was also difficult when the semester started because my books were sitting at the post office for days after my class had started. The front desk was responsible for picking them up, although my name was on the book, it was under Dine College. In my opinion, they usually slack. Sometimes I'm late for my ITV class because no one is in the building yet.

i was applaud that Dine college felt like a public high school i never attend. Instructors were not on top of their topics. Students ran the classroom. Attendance was not essential. Student did not work academically for their grades rather they argued to receive their grades. Every assignment and academic adviser took advantage of Indian Time. i hope there is future change in Dine College. At times it seemed my way or the highway. Having an open mind was frowned upon.

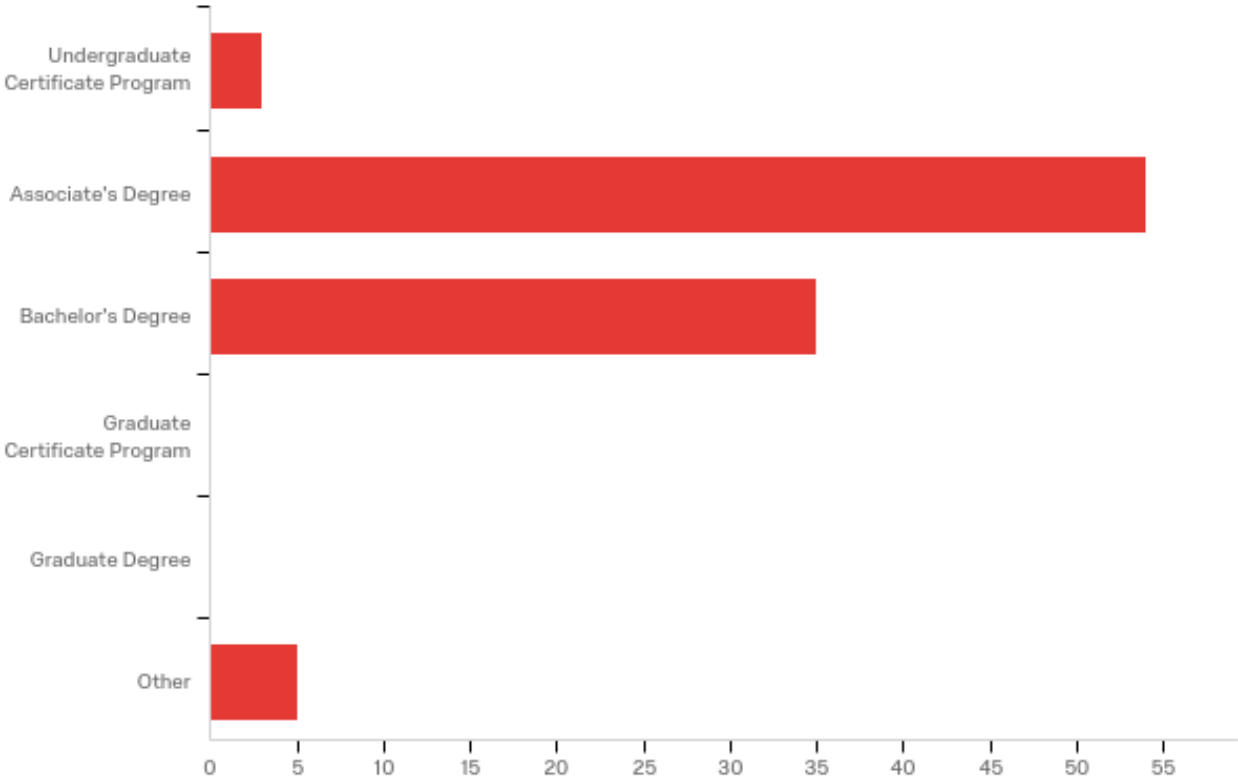
Obtaining my BAS degree, i strongly disagree with the review of my transferred credits, i am taking lower division

classes, taking more time than those who received their associates, they already have 2 yrs to obtain their bachelors, hence, my graduation date is going to take 4 years.

Yes, the Navajo Language program needs to get with the program and actually come up with a curriculum rather than asking what other people think or asking for their opinions about what students think. I'm referring to [PROFESSOR], I certainly believe he is highly UNQUALIFIED and doesn't even speak Navajo fluently nor does he understand Navajo.

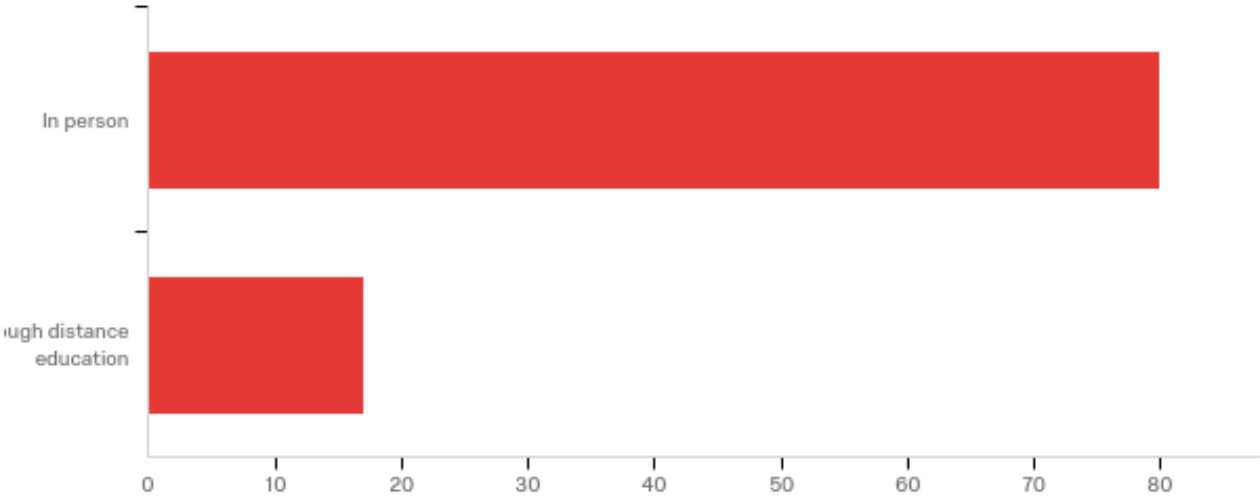
The itv course was horrible [...]. The tv was constantly glitching and we were unable to hear the instructor speak.

What academic program are you currently enrolled in?



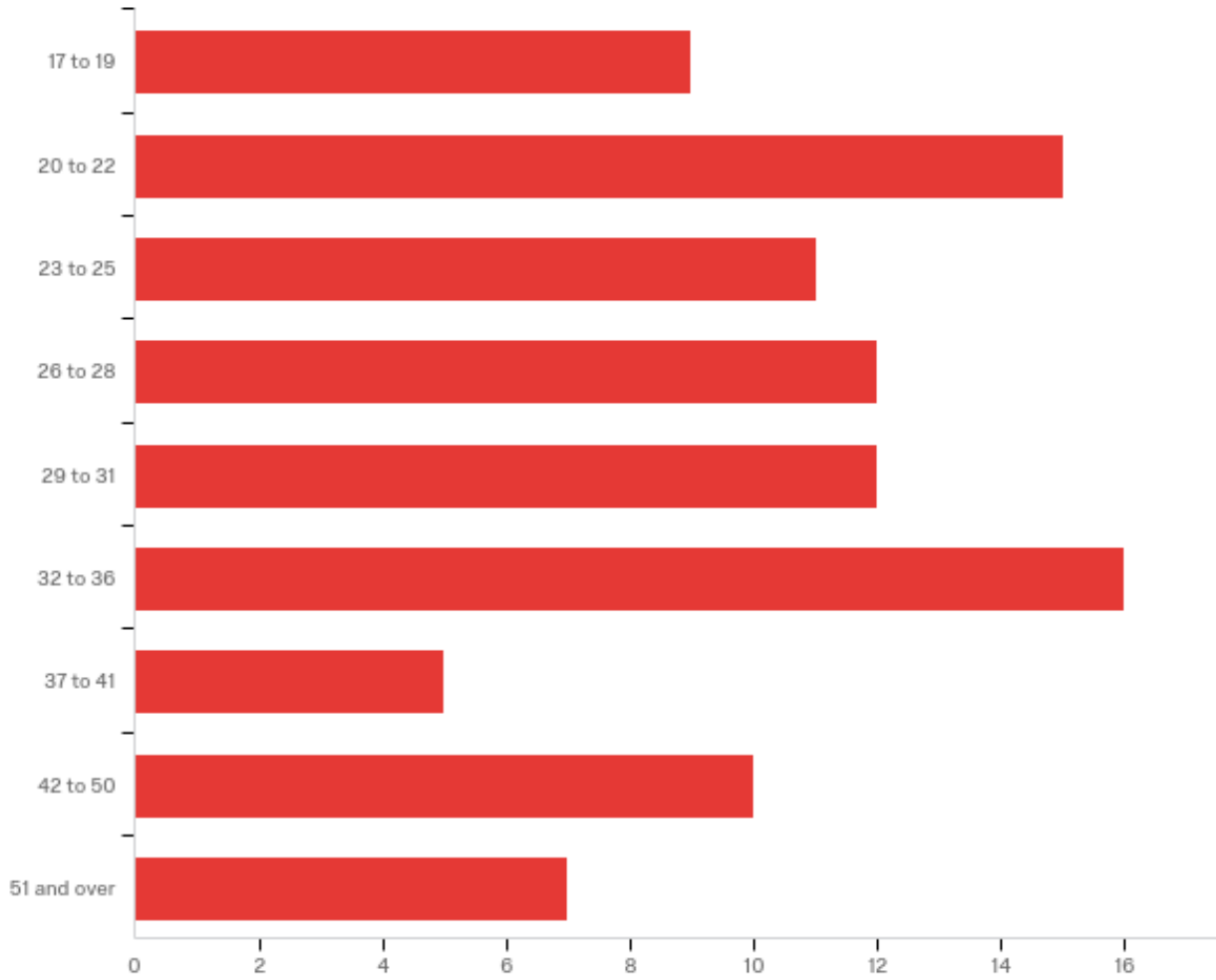
Answer	%	Count
Associate's Degree	55.67%	54
Bachelor's Degree	36.08%	35
Graduate Certificate Program	0.00%	0
Graduate Degree	0.00%	0
Other	5.15%	5
Undergraduate Certificate Program	3.09%	3
Total	100%	97

How do you primarily take classes at your school?



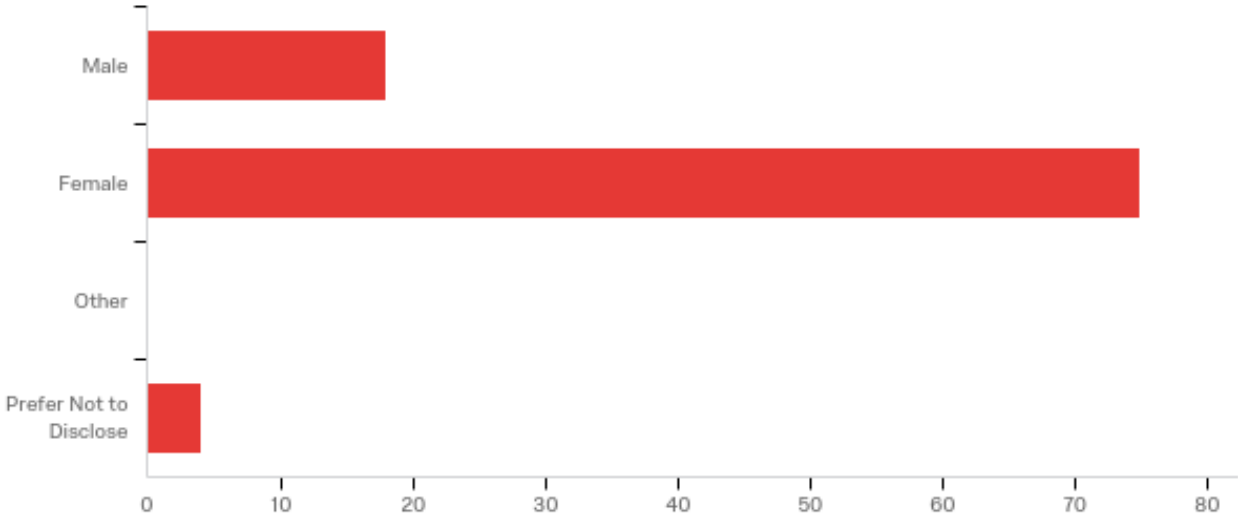
Answer	%	Count
In person	82.47%	80
Through distance education	17.53%	17
Total	100%	97

What is your current age?



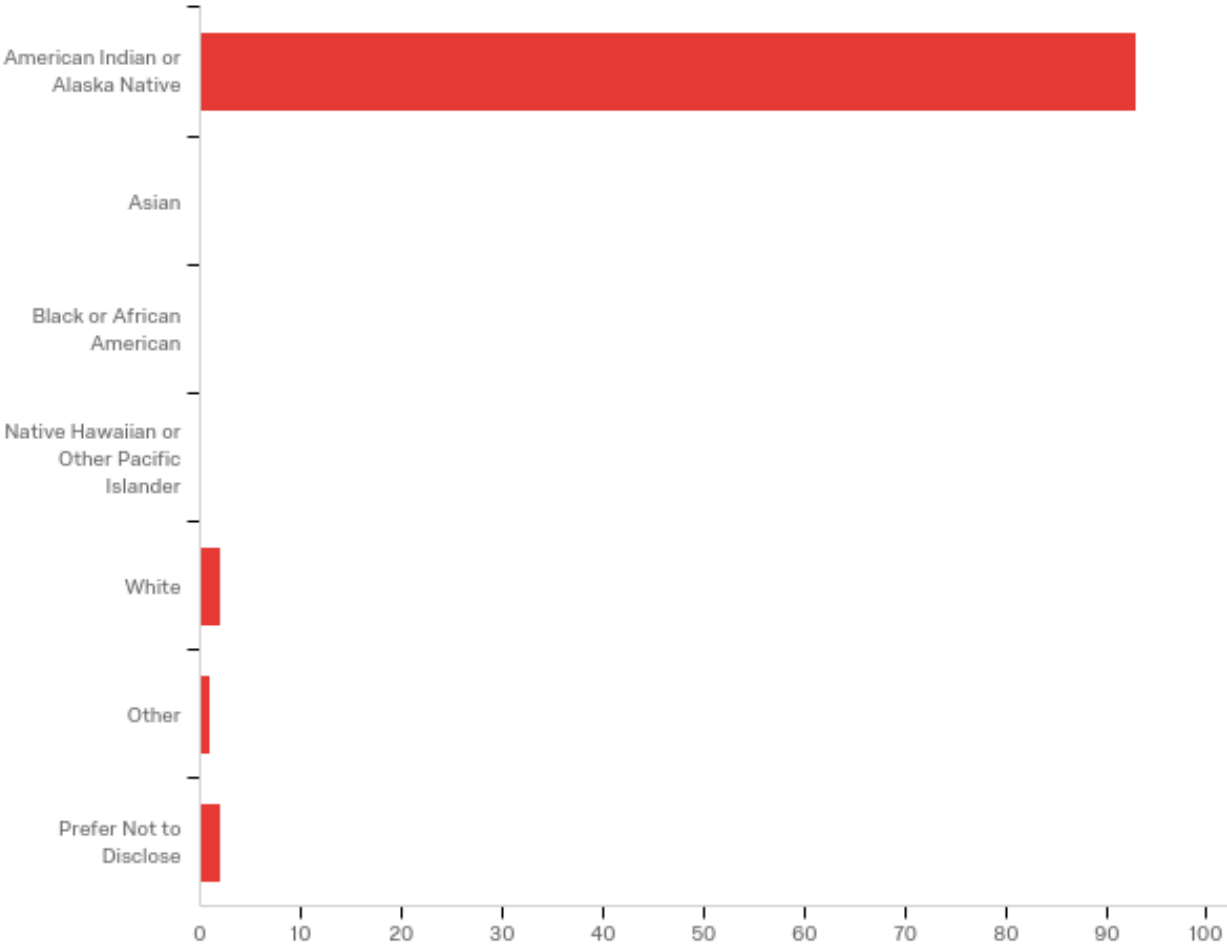
Answer	%	Count
17 to 19	9.28%	9
20 to 22	15.46%	15
23 to 25	11.34%	11
26 to 28	12.37%	12
29 to 31	12.37%	12
32 to 36	16.49%	16
37 to 41	5.15%	5
42 to 50	10.31%	10
51 and over	7.22%	7
Total	100%	97

What is your gender?



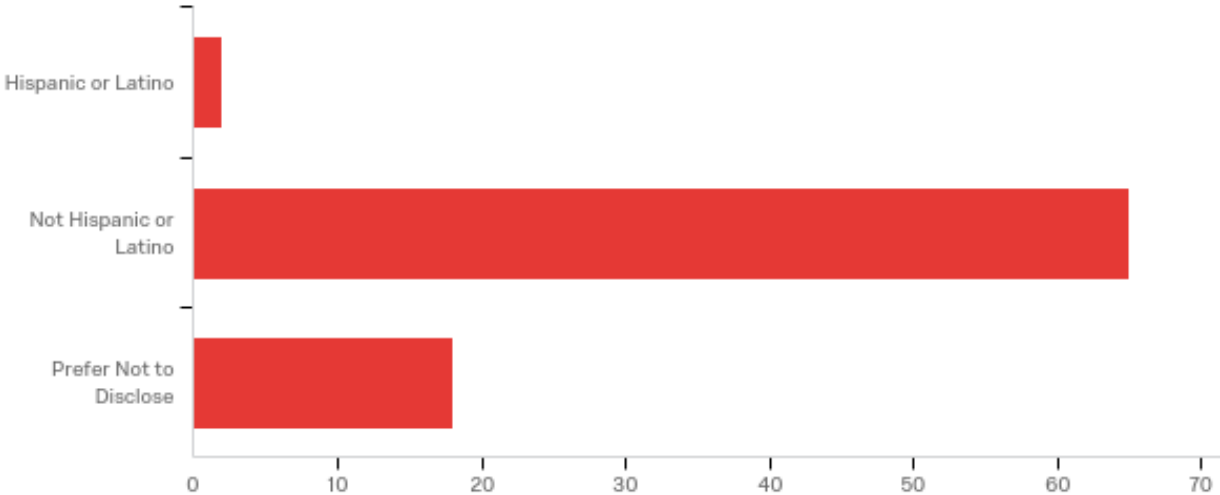
Answer	%	Count
Male	18.56%	18
Female	77.32%	75
Other	0.00%	0
Prefer Not to Disclose	4.12%	4
Total	100%	97

What is your race? (choose all that apply)



Answer	%	Count
American Indian or Alaska Native	94.90%	93
Asian	0.00%	0
Black or African American	0.00%	0
Native Hawaiian or Other Pacific Islander	0.00%	0
White	2.04%	2
Other	1.02%	1
Prefer Not to Disclose	2.04%	2
Total	100%	98

What is your ethnicity?



Answer	%	Count
Hispanic or Latino	2.35%	2
Not Hispanic or Latino	76.47%	65
Prefer Not to Disclose	21.18%	18
Total	100%	85